



# Bankmed Medical Scheme

## Annual General Meeting 2023

Questions and Answers

# ANNUAL GENERAL MEETING 2023

## QUESTIONS AND ANSWERS

Prior to the virtual Annual General Meeting (“AGM”) of 2023 and at the AGM on 22 June 2023, we confirmed that member questions about AGM-specific agenda items would be addressed at the AGM.

Where questions could not be answered prior to the conclusion of the AGM, we committed to publishing the questions and answers within seven (7) days.

Please note that the exchange of queries and answers during the AGM will be appropriately reflected (though not necessarily verbatim) in the AGM's minutes.

### **1 WHAT IS THE BACKGROUND TO THE RULE CHANGE THAT WAS REFUSED BY THE REGISTRAR AND THE APPEALS COMMITTEE?**

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It had to do with Bankmed's aim to broaden its membership base. The matter is still under appeal, and the Scheme is awaiting the final ruling.

### **2 IT IS A CONCERN THAT 3 OF THE 6 OPTIONS HAVE INCURRED DEFICITS IN BOTH OF THE LAST 2 YEARS?**

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This is a valid concern because in terms of Sections 33(2)(b) and 33(2)(c) of the Act, each benefit option must be self-supporting in terms of membership and financial performance and be financially sound. It is, however, not uncommon in the industry for some benefit options of a medical scheme to incur deficits. In such cases, as has been the case for Bankmed, the Scheme has to address this matter in its annual financial statements, and also secure approval from the Council for Medical Schemes (CMS) for such benefit options to be retained, where the Board of Trustees believes that this is in the best interest of the Scheme and its members. Submissions to the CMS in this regard are accompanied by actuarial analysis and input, and such submissions are with due consideration of the performance of the benefit options individually, and as a collective.

The Scheme's benefit design process always includes considerations which look at the Scheme as a whole, needing to provide a full range of benefit options to cater for the target population, and takes into account the Scheme's financial stability and current reserve levels.

Bankmed members can therefore rest assured that the Scheme is financially very stable, and the performance of the benefit options individually and collectively is a matter that is considered carefully by the Board of Trustees, and the approval granted by the CMS is after careful consideration of the Scheme's submissions in this regard.

### **3 ARE WE ALLOWED TO SEE A TALLY OF THE VOTES TO SEE HOW OTHER NOMINEES DID?**

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Bankmed has appointed BDO Advisory Services as the Independent Electoral Body (IEB) to oversee the Bankmed trustee election and guarantee a free and fair vote. Due to the sensitivity of the information, the breakdown of the number of ballots cast for each candidate will not be made public.